HOTEL LERO
DUBROVNIK
★★★★

KUĆNI RED

Kako bi vaš boravak bio što ugodniji, ljubazno vas molimo da:

Poštujete kućni mir koji počinje u 23:00 i završava u 08:00.

Osobno potpišete račune.

Vrijedne stvari pohranite u sef u vašoj sobi jer Hotel Lero d.o.o. ne snosi odgovornost za eventualni nestanak istih.

Ručnike, pokrivače i ostali inventar ne iznosite iz sobe.

Prije izlaska iz sobe provjerite jesu li svjetla ugašena i slavine zatvorene.

Prijavite recepciji svaki kvar u sobi ili nezadovoljstvo pruženom uslugom.

Kućni ljubimci nisu dopušteni u prostorima gdje se poslužuju hrana i piće te u svim drugim prostorima gdje bi njihova prisutnost mogla ometati ostale goste.

PRIJAVA / ODJAVA

Prijava: od 14:00
Odjava: do 10:30

Ljubazno vas molimo da se zbog dolaska drugih gostiju pridržavate naznačenih sati.

RADNO VRIJEME RESTORANA

Doručak: 07:00 - 10:30
Ručak: 12:00 - 14:00
Večera: 19:00 - 21:00

Ako idete na izlet i želite ponijeti doručak ili ručak, ljubazno vas molimo da o tome obavijestite recepciju i zatražite tu uslugu večer prije polaska do 20:00 sati.

OSTALE HOTELSKE USLUGE

- Mjenjačnica
- Usluga pranja i glačanja rublja
- Posluga u sobu
- Organiziranje izleta i transfera

Naš tim iz Odjela za odnose s gostima u potpunosti vam stoji na raspolaganju za sve dodatne informacije.

Zahvaljujemo na suradnji,

Uprava Hotela Lero

HOUSE RULES

To ensure a pleasant and comfortable stay for all our guests, we kindly ask you to observe the following guidelines:

Quiet hours: Please respect the quiet hours from 23:00 to 08:00.

Invoicing: Kindly sign all invoices personally.

Valuables: Safeguard your valuables by utilizing the room safe, as the hotel cannot be held responsible for the loss of personal belongings.

Room inventory: Please keep towels, blankets, and other room items within the confines of your room.

Energy conservation: Before leaving your room, please turn off all lights and ensure the bathroom taps are closed.

Service issues: Report any maintenance issues or concerns about service to the Front desk for immediate assistance.

Pets: While pets are welcome in designated areas, they are not permitted in food service outlets or spaces where their presence may inconvenience other guests.

CHECK IN / CHECK OUT

Check in: from 14:00
Check out: until 10:30

To accommodate incoming guests, we kindly ask you to adhere to these check-in and check-out times.

RESTAURANT HOURS

Breakfast: 07:00 - 10:30
Lunch: 12:00 - 14:00
Dinner: 19:00 – 21:00

If you have planned an excursion, we kindly ask you to inform Front desk about it and request a packed breakfast or lunch by 20:00 on the evening prior to your departure.

HOTEL SERVICES

- Currency exchange
- Laundry and ironing service
- Room service
- Daily trips and transfers

For any additional information or assistance, our Guest Relations team is at your full disposal.

Thank you for your cooperation,

Hotel Lero Management